

Important Information: Your New Fidelity Bank

Debit Card.



Affinity Bank, Newton Federal, and Fitness Bank system integration will be complete on October 19, 2026. Please use this information to help you prepare.



1 Keep Your Current Affinity Bank, Newton Federal, or Fitness Bank Debit Card

Continue using your debit card until **October 19 at 9:00am**. After that time, your current card will no longer work.



2 Activate Your New Fidelity Bank Debit Card

For a smooth transition, activate your new Fidelity Bank debit card so you can begin using it on **October 19 at 9:00am**, using the instructions included with your card.



3 Update Recurring Payments

Remember to update any merchants, subscriptions or automatic payments that use your current debit card number.



4 Update Digital Wallet

Remove your old card and add your new Fidelity Bank Debit Card to your digital wallet on **October 19 at 9:00am**.



5 Destroy Your Old Card

After successfully using your new card, securely destroy your Affinity Bank, Newton Federal, or Fitness Bank Debit Card.

Protect Yourself from Fraud

- ✓ Keep your PIN confidential
- ✓ Cover the keypad when entering your PIN
- ✓ Enable transaction alerts in CardControl
- ✓ Report suspicious activity immediately
- ✓ Sign the back of your card
- ✓ Store your card in a secure location
- ✓ Review your recent transactions regularly for unauthorized activity
- ✗ Never provide your PIN to anyone
- ✗ Fidelity Bank will never ask for your PIN by phone, text, or email
- ✗ Do not click suspicious links or respond to unexpected requests for account information
- ✗ Do not share debit card information on social media



CardControl

Control and protect your card from the convenience of Fidelity Bank Online and Mobile Banking.

- Turn your card on and off instantly.
- Receive real-time alerts.
- Securely make a payment.
- Set controls for spending limits, locations, and more!

SCAN FOR MORE



Digital Wallet

Take your cards anywhere using your mobile device for convenient access to everyday payments.

- Make contactless payments from your mobile device.
- Go cashless where Apple Pay®, Google Pay®, and Samsung Pay® are accepted.
- Protect your card information with a more secure way to pay.

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Mobile Banking

Get the most out of your banking experience through the Fidelity Bank Mobile app.

- Bank from anywhere, anytime, on any device.
- View transactions, make payments, and deposit checks, all from your mobile device.
- A variety of convenient transfer options including External Transfers and Domestic Wires.

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Need Help?

Welcome to Fidelity Bank! If you need assistance with your new debit card, we're happy to help.

- Call us at 770-385-3043.
- visit fidelitybanknc.com/welcome.
- If your card is lost or stolen, turn off your card in CardControl.

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