

Learn What to Expect

We'll guide you through important dates and the steps you may need to take along the way to ensure a seamless transition to Fidelity Bank.



August 1

- ▶ Affinity Bank, Newton Federal, and FitnessBank join the Fidelity Bank family. Continue banking as you do today.



October 14

- ▶ *Person to Person Payments*: Person to person payments will not post after October 14.



October 15

- ▶ *Transaction History*: Transaction history may not be available in Fidelity Bank Online Banking. Please download your history, including recurring internal transfers, by October 15.
- ▶ *Statement History*: Statement history may not be available. Please download your statements by October 15.
- ▶ *Bill Pay*: Schedule bills to have a delivery date of October 15 to ensure they are processed before bill pay becomes unavailable. Payees and scheduled and recurring payments may not transfer, please print a copy of this information by October 15.



October 16

- ▶ *External Transfers*: External transfers will not post after October 16.
- ▶ *Bill Pay*: Bill pay will be unavailable beginning at 4 p.m. on October 16.
- ▶ *Mobile Deposits*: Please make all mobile deposits by 4:30 p.m. on October 16.
- ▶ *Account Aggregation Tools (e.g. Quickbooks®)*: Download transactions before 5 p.m. on October 16.
- ▶ *ACH Origination*: ACH batches will not post after October 16. ACH history will not carry over, please download your history before 5 p.m. on October 16.
- ▶ *Positive Pay & ACH Filter*: Positive Pay and ACH Filter history will not transfer to Fidelity Bank, please download your history before 5 p.m. on October 16.
- ▶ *System Access*: Online banking, mobile banking, telephone banking, and related services, including Positive Pay, ACH Filter, ACH origination, external transfers, mobile deposit, card management tools, and person to person payments will be unavailable beginning at 5 p.m. on October 16.



October 17

- ▶ Systems are unavailable while we transition your accounts. Online Banking may be view only. **Your Affinity Bank, Newton Federal, and FitnessBank debit card will continue to work as usual.**



October 18

- ▶ Account transition continues, and systems remain unavailable. Online Banking may be view only. **Your Affinity Bank, Newton Federal, and FitnessBank debit card will continue to work as usual.**



October 19

- ▶ Account transition is complete. You may access your accounts and other services available inside online and mobile banking beginning at 9 a.m. on October 19.